



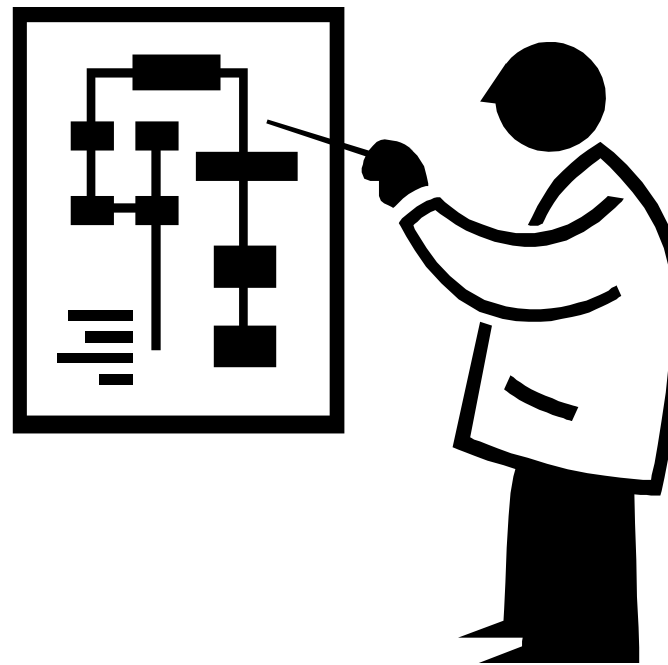
Easy HR Problem Solving





Problem Solving Steps

Use logical problem solving steps to overcome many emotional issues





Step 1

Identify the problem

Ensure everyone understands the problem, in order to ensure that the focus is on solving the problem, rather than any side issues.



Step 2



Investigate the problem

Why is the problem a problem?

Consult with all parties to determine as much information as you can.



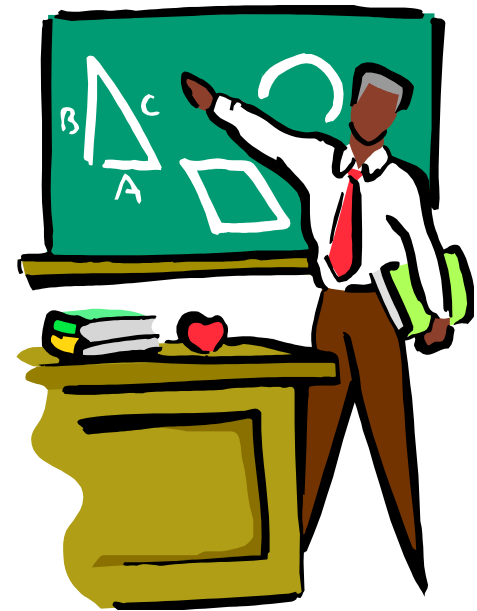
Step 3



Specify your objective

What do we want to achieve.

Without knowing where we want to go, we have no way of knowing what's required to get there.



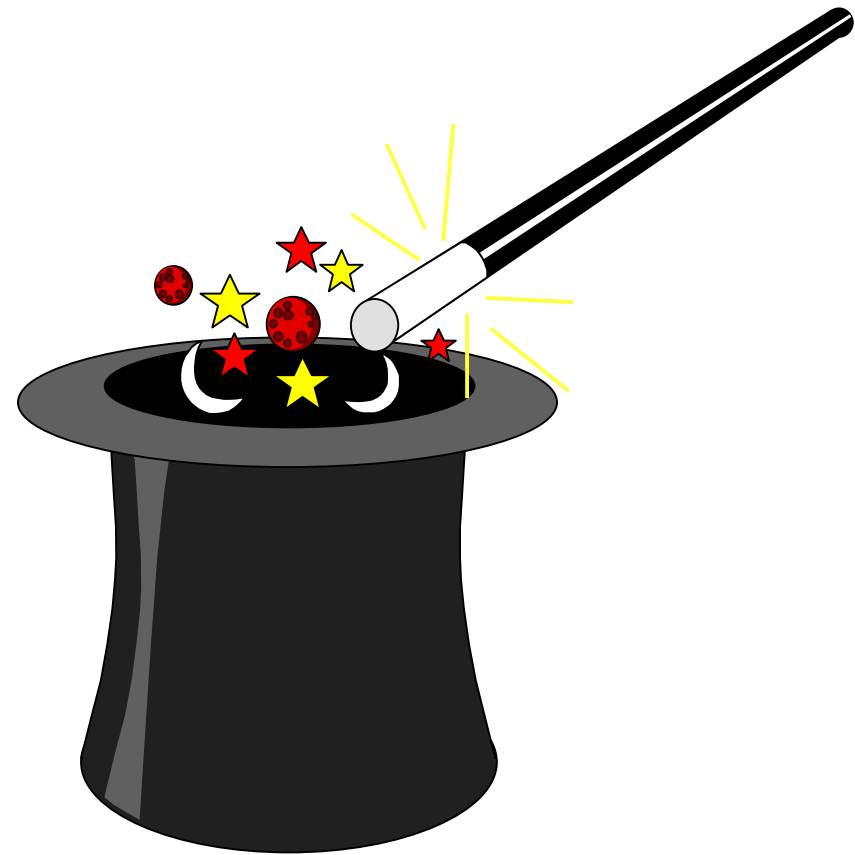
Step 4



Generate Solutions

It is important that all possibilities are considered.

Brainstorming may be useful



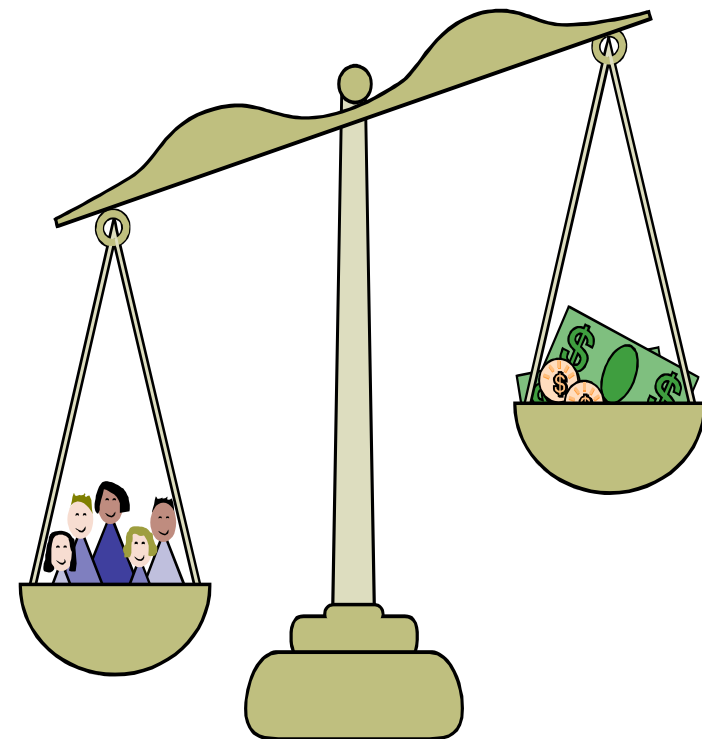


Step 5

Evaluate Solutions

Evaluate the pros and cons of each solution.

Objectively view all possibilities and take into account everyone's views and opinions.



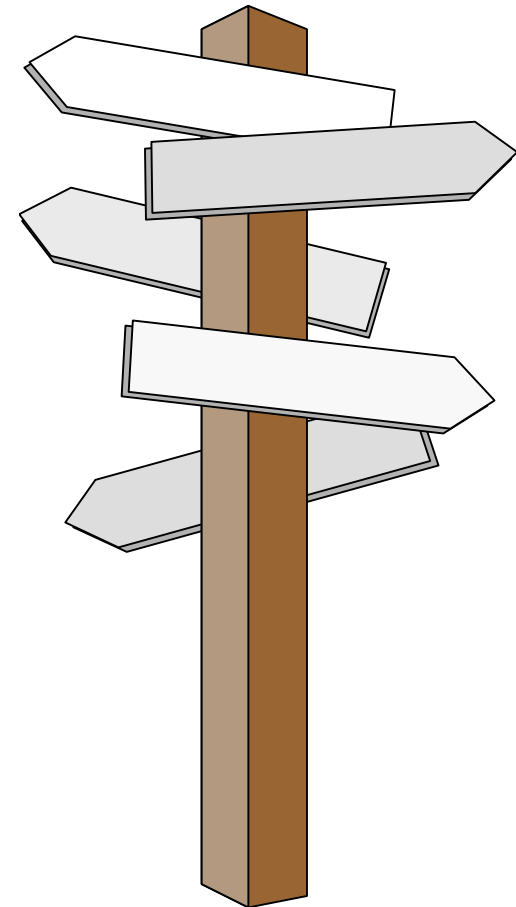
Step 6



Implement Best Solution

Implement the selected solution.

Ensure the solution is effective by considering training, education, procedural changes, etc.



Step 7



Monitor & Evaluate

There is no use implementing a solution and just assuming it will achieve all objectives you set.

We must monitor and evaluate to ensure our solution will meet our objective

